

TERMITE RESISTANT* TERMIFLOR® AND R-FLOR™ PARTICLEBOARD FLOORING

TRANSFERABLE TANALISED® 25 YEAR TERMITE RESISTANT* GUARANTEE FROM ARCH WOOD PROTECTION

TermiFlor® and R-Flor™ Termite Resistant* particleboard flooring products are protected from termite attack by incorporation of an Australian Pesticides & Veterinary Medicines Authority approved Tanalised® wood preservative from Arch Wood Protection (Aust) Pty Limited ACN 003 780 872 (**Arch Wood Protection**) in accordance with AS1604.2, the Timber Marketing Act (NSW) 1977 (if applicable) and the Timber Utilisation and Marketing Act (Qld) 1987 (if applicable). TermiFlor® and R-Flor™ particleboard flooring products are deemed to be termite resistant building material under the Building Code of Australia and relevant Australian Standards subject to the limitations set out below. TermiFlor® and R-Flor™ Termite Resistant particleboard flooring used in your premises is guaranteed to be resistant against termite attack for a period of up to 25 years from the date of supply (**Guarantee Period**) subject to the conditions set out in this guarantee. Subject to the conditions of this guarantee, any correctly installed TermiFlor® or R-Flor™ Termite Resistant particleboard flooring that becomes structurally unserviceable due to termite attack within the Guarantee Period will be repaired or replaced as per the schedule below:

Usage Situation	Guarantee period after purchase	Guarantee Provision
Termiflor® or R-Flor™ installed in conjunction with full Framesure® Blue# termite resistant timber construction	25 years	Full replacement of Termiflor® or R-Flor™ including labour and material costs
Termiflor® or R-Flor™ installed other than in conjunction with full Framesure® Blue# termite resistant timber construction	Up to 10 years	Full replacement of Termiflor® or R-Flor™ including labour and material costs
	10 to 25 years	Replacement of Termiflor® or R-Flor™ only

or equivalent product conforming to H2-F, H2 or H2-S treatment level or better as applicable for the use site as defined by AS1604.

This guarantee covers only TermiFlor® and R-Flor™ termite resistant particleboard flooring manufactured by or on behalf of Carter Holt Harvey Woodproducts Australia Pty Ltd ACN 002 993 106 (Carter Holt Harvey) and incorporating a Tanalised® wood preservative from Arch Wood Protection. Applicable products can be identified by a red or blue wax coating on the edges together with the following brand details which appear on the underside face of each piece of Termite Resistant particleboard product:

135 70 H2

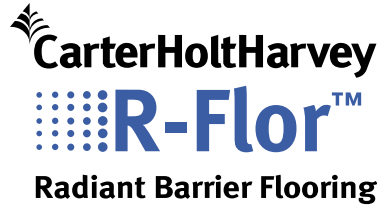
Arch Wood Protection provide this guarantee free of charge to any purchaser of TermiFlor® or R-Flor™ Termite Resistant particleboard flooring products and subsequent owners of the property into which the Termite Resistant particleboard flooring is incorporated. The terms of the guarantee will be adhered to by Arch Wood Protection provided that:

- The TermiFlor® or R-Flor™ Termite Resistant flooring was correctly installed and has not been used in or damaged in a manner excluded by this guarantee;
- The builder or home owner fully completes and returns the attached guarantee certificate to Arch Wood Protection within 90 days of building completion;
- Subsequent owners of the property retain a copy of the completed guarantee certificate or other proof of the original purchase of the TermiFlor® Termite Resistant flooring;

The guarantee is independent of any other warranties and legal protection which you, as the purchaser, may have against the manufacturer, the reseller or the installer of the Termite Resistant flooring.

† Wax coating only available on tongue & groove product

* **Termite Resistant – See page 3, General Information.**



Certificate No: **10 001**

TRANSFERABLE TANALISED® 25 YEAR TERMITE RESISTANT* GUARANTEE FROM ARCH WOOD PROTECTION

ALL SECTIONS MUST BE COMPLETED

Homeowners full name and home site address:

Post code:

Builder's name and license No:

COMPONENTS OF THIS BUILDING WHICH ARE TANALISED® PROTECTED OR OTHER CONFORMING TERMITE RESISTANT MATERIALS

(builder to circle as applicable and initial)

All structural timbers:	YES / NO	Sub-floor: timber / EWP (Engineered Wood Products)	YES / NO
Wall frames:	YES / NO	Sub-floor: sheet flooring	YES / NO
Trusses / roof framing:	YES / NO	Mid-floor: sheet flooring	YES / NO
Reveals and internal fit out:	YES / NO	Mid-floor: timber / EWP (Engineered Wood Products)	YES / NO

I, _____ (the builder) certify that the above information is correct and that no termite susceptible materials have been used where indicated by YES above. **Date of completion:** _____

Truss & frame fabricator (if applicable): _____

TermiFlor® or R-Flor™ supplier or merchant (if applicable): _____

Date of supply: _____

See guarantee form for terms and conditions of this guarantee and other recommendations and information. By completing and returning this form you confirm that you have read and understood these conditions.

In order to be recognised, the fully completed copy of this certificate must be returned within 90 days of building completion to: Arch Wood Protection, PO Box 519, North Sydney NSW 2059.

ARCH WOOD PROTECTION PRIVACY STATEMENT

By completing and lodging this form Arch Wood Protection will collect information which personally identifies you ("Personal Information") if you provide it to us voluntarily. This will be the information that you are required to provide to register for the benefit of the guarantee.

You can, at any time:

- 1) access your Personal Information to review it
- 2) ask for your Personal Information to be corrected or updated
- 3) ask Arch Wood Protection to remove your Personal Information from our records by emailing us at our email address at the bottom of this statement.

Arch Wood Protection or Carter Holt Harvey may use your Personal Information for our own marketing (for instance to personalise information on our products or services for you, or to send you relevant brochures or newsletters by postal mail) or research purposes (for instance to invite you help us to develop new products and services).

If you do not wish Arch Wood Protection or Carter Holt Harvey to provide your Personal Information to any other parties, please tick the box below.

I do not wish my Personal Information to be available to any other parties.

If you elect to allow your Personal Information to be used (by not ticking the box above), we may disclose your Personal Information to any third party without further notice.

If you would like to contact us about your Personal Information, please email us at info@tanalised.com We will take all appropriate measures to satisfy your request.

KEEP THIS COPY FOR YOUR RECORDS

IMPORTANT INFORMATION FOR THE HOME OWNER AND BUILDER

To the maximum extent allowed by law, this guarantee specifically excludes the following:

- Damage to TermiFlor[®] and R-Flor[™] Termite Resistant particleboard flooring due to moisture, fungal decay or any other cause apart from termites.
- Any TermiFlor[®] and R-Flor[™] Termite Resistant particleboard flooring used in any application or in a manner not consistent with the Building Code of Australia or in contravention of local building approvals and appropriate building standards.
- Damage to any other timbers or materials in the house.
- Any consequential losses, ancillary damages or costs due to termite infestation including pest inspection, termite eradication, temporary or alternative accommodation.

Arch Wood Protection reserve the right of site inspection and verification of any claims made under this guarantee.

General information

* **Termite Resistant:** TermiFlor[®] and R-Flor[™] particleboard flooring products are protected by incorporation of a synthetic pyrethroid insecticide from the most common species of termites in Australia including *Coptotermes* spp, *Schedorhinotermes*, *Nasutitermes* and *Mastotermes Darwiniensis* and hence are deemed termite resistant and suitable for use in all areas of Australia.

Using termite resistant timber, engineered wood products and wood based panels, particularly for concealed, difficult to access or structural building components is an important part of an integrated termite management strategy. To this end Carter Holt Harvey and Arch Wood Protection recommend that termite resistant structural members are also used such as Carter Holt Harvey Framesure Blue (H2-F) timber framing and hyJOIST[®] (H2-S) termite resistant engineered wood products. Carter Holt Harvey and Arch Wood Protection also recommend that general “whole of house” protection against termite ingress conforming to AS3660.1 be provided and supplemented by regular competent building inspection and maintenance as detailed in AS3660.2.

TermiFlor[®] and R-Flor[™] are not intended to be used to be used haphazardly in a building such that termite susceptible timbers and materials form a large proportion of the structural components as this may erode the benefit from using treated timber and wood products. Where possible full termite resistant construction such as Framesure[®] Blue structural timber is recommended for all structural components for maximum benefit and confidence against termite attack.

Any signs of termite activity in or immediately next to your home should be assessed and promptly treated if necessary by a qualified pest inspector. Failure to take reasonable care with inspection and maintenance against termite activity in your home may result in considerable damage and costs which are not covered under this guarantee.

Instructions for correct installation

It is important that you the home owner and your builder understand the following issues for the correct use of TermiFlor[®] and R-Flor[™] Termite Resistant particleboard flooring panels.

- Use the recommended fixing, installation and bearer spacing as provided by the Carter Holt Harvey StructaFlor[®], TermiFlor[®] and R-Flor[™] Installation Manual. For a copy of this document contact Carter Holt Harvey on 1300 658 828 or download it via www.chhwoodproducts.com.au. In particular, TermiFlor[®] and R-Flor[™] product must not remain uncovered during construction for more than 3 months. Exposure to weather for longer than this may impair the effectiveness of the treatment, cause moisture damage to the panels and may void this guarantee.
- TermiFlor[®] and R-Flor[™] are deemed to be termite resistant building materials and are protected against termite attack, but do not form a barrier to termites and can not be relied upon to provide protection to termite susceptible timbers or other materials used in the house.
- TermiFlor[®] and R-Flor[™] particleboard flooring panels cannot be used in a permanently weather exposed or damp area situation which could promote fungal decay and delaminating of the panels.
- TermiFlor[®] and R-Flor[™] particleboard flooring panels must not be stored on the ground. For prolonged outdoor storage, particleboard flooring panels must be raised at least 200 mm from the ground on bearers and covered with water resistant sheet.
- TermiFlor[®] and R-Flor[™] Termite Resistant flooring can only be supplied pre-treated from authorised Carter Holt Harvey wood panels distributors. The Tanalised[®] termite protection in TermiFlor[®] and R-Flor[™] Termite Resistant flooring panels cannot be applied at the building site to untreated sheet flooring.
- Check that the sheet flooring product delivered to site is TermiFlor[®] or R-Flor[™] by the brand markings and stamps on the faces. If the flooring does not bear this brand then it is not TermiFlor[®] or R-Flor[™] Termite Resistant flooring and is not covered by this guarantee.

Recommended general maintenance procedures:

- Repair any plumbing or roofing leaks immediately as water may promote wood rot and encourage termite activity.
- Do not build structures against the side of buildings without the necessary measures to prevent termite entry. Consult the Building Code or your local council for recommendations.
- Do not build garden beds or raise lawns against the side of dwellings as this can provide an access point for termites.
- Regularly inspect for termite mud tracks entering your home and have a qualified pest or building inspector assess your property for termite activity every one to two years. Have any termite activity in or next to your home treated immediately if detected.



For further information about
Tanalised wood protection products, contact
Arch Wood Protection or
www.tanalised.com

Arch Wood Protection (Aust) Pty Limited
ACN 003 780 872

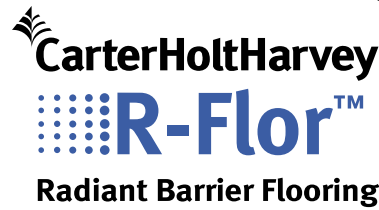
P.O. Box 519
North Sydney 2059

TermiFlor[®], StructaFlor[®], Framesure[®] and hyJOIST[®]
are registered trade marks of Carter Holt Harvey.

Tanalised[®] is a registered trade mark of
Arch Wood Protection (Aust) Pty Limited

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September 2007



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